

Lifetime Repair Warranty Policy 2024

Club Membership Requirement:

Customers must be active members of Modern Heating & Air's Gold Club program to qualify for the lifetime repair warranty.

Regular Maintenance:

Customers are required to schedule and undergo regular maintenance services provided by Modern Heating & Air. Failure to adhere to the maintenance schedule may impact the warranty coverage.

Membership Fees:

Customers must pay all applicable membership fees, including an initial enrollment fee and annual renewal fees, to maintain eligibility for the lifetime repair warranty.

Original Purchaser:

The lifetime repair warranty is applicable only to the original purchaser of the HVAC system, club membership and or eligible repair. Transferability to subsequent homeowners is subject to the conditions outlined in this policy.

Transferability Conditions:

The warranty may be non-transferable or transferable with certain conditions. Transferability to new homeowners may be subject to notification and approval by Modern Heating & Air.

Authorized Repairs:

All repairs covered under the lifetime repair warranty must be performed by technicians authorized by Modern Heating & Air. Unauthorized repairs and maintenance services conducted by other parties may void the warranty. Heat exchangers, compressors, coils and refrigerants are not eligible for the lifetime repair warranty.

Compliance with Manufacturer's Recommendations:

Customers must adhere to the manufacturer's recommended guidelines and specifications for the HVAC system. Deviating from these recommendations may impact the warranty coverage.

Exclusions:

The lifetime repair warranty covers specific types of repairs and excludes damages caused by natural disasters, acts of vandalism, improper usage, or any other exclusions outlined in this policy.

Limitations on Coverage:

The warranty may have limitations on coverage, including a maximum payout for repairs, a cap on the total value of covered repairs over the lifetime of the warranty, or a limit on the number of claims allowed. Heat exchangers, compressors, coils and refrigerants are not eligible for the lifetime repair warranty.

Notification and Claim Process:

Customers must notify Modern Heating & Air promptly of any issues requiring repair covered under the warranty.

Voiding Conditions:

The warranty may be voided if customers neglect regular maintenance, make unauthorized modifications to the HVAC system, or fail to comply with the terms outlined in the Club Membership and this warranty policy.

Changes or Discontinuation:

Modern Heating & Air reserves the right to modify or discontinue the lifetime repair warranty program. Any changes to the policy will be communicated to customers in a timely manner.

This policy is effective as of Jan 1, 2024, and is subject to periodic review and updates by Modern Heating & Air. For questions or clarifications, please contact our customer service team.

Modern Heating & Air / Jacob Burkhart / 1-1-2024